



Your Confidas contacts

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Agency & Compliance

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OPENING HOURS

- Our opening hours are Monday to Friday from 9am to 5pm.

NEW BUSINESS

- If you already have an Agency Agreement with us you can obtain a quote by sending your market presentation to insurance@confidas.co.uk
- To discuss a new business quotation in principle please call us on: 0208 603 7157

EXISTING BUSINESS

- For general enquiries or to make an adjustment to a policy, please call us on: 0208 603 7157
- Alternatively, please email the team at: insurance@confidas.co.uk and we will get back to you as soon as possible.

CLAIMS – Policies incepting from 1/4/26

- To notify us of a new claim or to discuss an existing claim, please call 0345 072 9957
- For Home Emergency claims, please direct your client to call: 0333 234 8506 (ref 10033/60097)
- To access our Tax and Legal Helpline, please direct your client to call: 0344 770 1040 (ref Pen MNW Legal Protection)

CLAIMS – Policies incepting pre 1/4/26

- To notify us of a new claim or to discuss an existing claim, please call 01204 860427
- For Home Emergency claims, please direct your client to call: 0333 034 2627
- To access our Tax and Legal Helpline, please direct your client to call: 0344 770 1040

GENERAL ENQUIRIES

Tel: 0208 603 7157
Email: insurance@confidas.co.uk